

Remote business as usual

with excellent communication

Don't be an asshole

It all comes down to this

Thanks!

Questions?

OK, let's do this.

We have been working
together for
a decade now.

Through time we built
communication skills
and developed an
efficient
communication
framework.

In times of crisis,
when our business is
not affected directly,
we keep doing
business as usual
remotely.

**It would be a shame,
when circumstances
favor us, to let the
side-effects bring our
business down.**

Partners in crime



Antonis Kalipetis

Senior Software Engineer at e-food
Docker Captain

Paris Kasidiaris

Co-founder at SourceLair



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Let's break things down

Let's talk business.

Communication is directly related to
your two most valuable assets.

That's **time** and **information**.

Wasting time

=

losing money

Losing information

=

wasting time

and

losing customer confidence

Let's talk **remote**.

People usually go to
office to work.

And spend their time
in front of a screen.

That's OK.

It makes sense.
We connected the
office with work and
our homes with
leisure.

Although...

Office is not required.

How many of our
activities do require
physical presence?

How many of our activities cannot be completed via a message, an audio call or a video conference?

We should not confuse
preconditions with
conveniences.

Let's talk **communication**.

Excellent communication
is what enables multiple
people work as a team and
achieve their collective
goals.

Synchronous and asynchronous communication

We should choose the
form of
communication for
each circumstance
deliberately.

Synchronous communication

We should communicate synchronously via chat or conferencing when **minimum response time** is the first priority.

Asynchronous communication

We should communicate
asynchronously via
project management
tools and email when
correctness is the first
priority.

Synchronous vs. Asynchronous

Great for **announcements, planning, reviews, idea pitching** and long-form discussions that can last from hours to months.

Great for **paging people for incidents, sorting out details quickly**, and certainly for **social interaction**.

Most importantly though,
have clear expectations.

**Set clear urgency and
importance expectations
for each communication
channel.**

**Respect your
colleagues'
time and focus.**

Make as much
information as
possible available for
consumption.

Fast-forward your
colleagues with
great context.

But... what does
excellent communication
look like?

Pitching a new feature

Real time remote classes #11

Open

parisk opened this issue 3 days ago · 0 comments

Edit

New issue



parisk commented 3 days ago

...

We have a client with whom we had arranged an in-person Docker workshop for their company's employees. Amid the current pandemic situation, they requested from us to perform the workshop remotely, instead of postponing it.

This is a decent opportunity for us to explore the "remote workshop market" and also start working with clients abroad, without requiring travel.

Knowns

- We want to be able run a 15-attendant (+2 instructor) class in real time remotely.
- We need to stream instructor camera, slides and screen.
- We need to record the workshop and make it available to our attendees.
- We want the hole thing to work entirely in a browser.

Unknowns

- Should we stream also attendee cameras? (yes, no, stream only to instructor)
- How are we going to implement this technically? (self-hosted Jitsi, meet.jit.si, another service)

Let's discuss this a bit, before we decide on what's important and how to approach this technically.



parisk added the Idea label 3 days ago

Assignees

No one—assign yourself

Labels

Idea

Projects

None yet

Milestone

No milestone

Linked pull requests

Successfully merging a pull request
may close this issue.

None yet

Notifications

Customize

Unsubscribe

You're receiving notifications because
you're watching this repository.

1 participant

Wrapping up a failed experiment

 Paris Kasidiaris @paris mentioned in issue #9 just now

 Paris Kasidiaris @paris · just now Developer    

This issue should be closed and replaced by #9, which includes all implementation details.

Besides that, @  I think that unfortunately we **cannot** manage Incidents programmatically. The description in the dashboard states that:

An incident is a record that an alerting policy has been triggered. **When events trigger a policy, Monitoring opens an incident.** This is a list of open and acknowledged incidents triggered from your alerting policies.

Also, the documentation for Incidents ([link](#)) states that:

If an incident is Resolved state, then the policy's conditions are no longer met.

I guess that the above information indicate that Incident status is being managed automatically by Stackdriver. We can certainly dig deeper into that, but let's have all that in mind.

In case that indeed we cannot manage Incidents programmatically, we will have to stick with tailoring the conditions that trigger our Alert Policies.

 Paris Kasidiaris @paris closed just now

Quick heads up on an email



akalipetis 1:43 PM

[REDACTED]

1. Μας έχουν ζητήσει να είναι 18 άτομα σε κάθε μέρα
2. Προτείνουμε 7/5, 8/5 και 13/5 για μέρες
3. Θέλουν να τους πούμε τι θα χρησιμοποιήσουμε σαν software για training

Προτείνω:

1. Τους λέμε όχι
2. Είμαστε Ok
3. Προτείνω Zoom, Jitsi, Meet με σειρά προτεραιότητας

Design review

The screenshot shows a message board interface. At the top, a navigation bar reads "Marketing Website 2.0 > Message Board". Below it is a post card with the following details:

Design Review Cycle #2

Paris Kasidiaris · Mar 12 · Notified 3 people · 9 replies

Hello everyone,

I just finished the second — and most likely last — review of the designs you sent over last Friday ([ref](#)).

Overall

I am super happy with the designs we came up with. I can't wait to see them go live, hopefully within March or early April.

Navigation menu (top right)

Let's just stick with a few discreet links:

- Products
- Services
- Updates

Logo (top left)

The logo looks a bit verbose in conjunction with the full word "SourceLair" below in the lead section of the page. Can we try just keeping the badge?

Section: Products

Would it make sense to put the hat left and keep the content in the right side of the section? I have thoughts that since the lighthouse is already right, we are weighing too much on the right side. Not sure though. Just thinking out loud.

P.S.: I like the hat!

George Orwell's timeless guidelines for writers

Never use a metaphor,
simile, or other figure
of speech which you
are used to seeing in
print.

Never use a long word
where a short one will
do.

If it is possible to cut a word out, always cut it out.

Never use the passive
where you can use the
active.

Never use a foreign phrase, a scientific word, or a jargon word if you can think of an everyday English equivalent.

Break any of these
rules sooner than say
anything outright
barbarous.

Source

<https://www.dailywritingtips.com/orwell-timeless-guidelines-for-writers/>

Essay

<https://goodreads.com/book/show/6324725-politics-and-the-english-language>

Our additions to the above

Never use acronyms,
unless your parents
know their meaning.

Always try to limit
interruptions.

Be polite, but straight
and clear.

Social media links, podcast, blog and stuff

Paris on Twitter - [@pariskasid](#)

Antonis on Twitter - [@akalipetis](#)

Watch us on YouTube - [Μικρή Κουβέντα on YouTube](#)

Listen to us on your favorite Podcast platform - [Μικρή Κουβέντα on Anchor](#)

Read our articles - [State of Progress](#)

Thanks!